

**ELECTRIC SCOOTER** 



**NOTE:** The unit must be traveling at least 3 mph (5 km/h) before motor will engage. Kick to start to at least 3 mph (5 km/h) while applying the throttle to engage motor.

# **OWNER'S MANUAL**

Read and understand this entire manual before allowing child to use this product! For assistance contact Razor.

DO NOT RETURN TO STORE.

NOTE: Manual illustrations are for demonstration purposes only. Illustrations may not reflect exact appearance of actual product. Specifications subject to change without notice.

Please have your product along with the 19 character product I.D. code with you
before contacting Razor for warranty assistance and/or replacement parts.
Product I.D. Code:

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## SAFETY WARNINGS

**A WARNING:** Riding a Power A does present potential risks and caution is required. Like any riding product, the Power A has inherent hazards associated with its use (for example, falling off or riding it into a hazardous situation). Like any riding product, Power A can and is intended to move and it is therefore, of course, possible to lose control or otherwise get into dangerous situations. Both children, and adults responsible for supervising them, must recognize that if such things occur, a rider can be seriously injured or die even when using safety equipment and other precautions. RIDE AT YOUR OWN RISK AND USE COMMON SENSE.

**A WARNING:** PARENTAL AND ADULT RESPONSIBILITY AND SUPERVISION IS NECESSARY: Because products, like Power A, can and do present potential hazards plainly associated with their use, it is well recognized THE NEED FOR EXERCISE OF PARENTAL RESPONSIBILITY IN SELECTING RIDING PRODUCTS APPROPRIATE TO THE AGE OF A CHILD. OR PARENTAL SUPERVISION IN SITUATIONS IN WHICH CHILDREN OF VARIOUS AGES MAY HAVE ACCESS TO THE SAME RIDING PRODUCTS. IS IMPORTANT. Not every product is appropriate for every age or size of child, and different age recommendations are found within this category of product which are intended to reflect the nature of the hazards and the expected mental or physical ability, or both, of a child to cope with the hazards.

**A WARNING:** NOT FOR RIDERS UNDER AGE 8 OR HEAVIER THAN 143 LB (65 KG). DO NOT EXCEED THE WEIGHT LIMIT OF 143 LB (65 KG) – including backpacks and other items that might be carried. Exceeding the weight limit could injure the rider and damage the Power A. Rider weight alone also does not necessarily mean a person's size is appropriate to fit or maintain control of the Power A. Keep this product away from small children and remember that this product is intended for use only by persons who are, at a minimum, completely comfortable and competent while operating the product.

Razor recommends that children under the age of 8 not be permitted to use this product. This recommendation is based not just on age or weight or height; it reflects consideration of expected maturity and skills as well as physical size. The recommended rider age of 8 years or older is only an estimate and can be affected by the rider's size, weight, or skills - not every rider 8 years old or older will be suited to the product. Certainly, any rider unable to fit comfortably on the Power A should not attempt to ride it, but a parent's decision to allow his or her child to ride this product should be based on the child's maturity, skill, and ability to follow rules. Razor emphasizes that adults are strongly advised not to disregard Razor's recommendations or permit younger children to ride the Power A.

Keep this product away from small children and remember that it is intended for use only by persons who are, at a minimum, completely comfortable and competent while operating.

Persons with any mental or physical conditions that may make them susceptible to injury, impair their physical dexterity or mental capabilities to recognize, understand, and follow safety instructions and to be able to understand the hazards inherent in the use of any ride-on product, should not use or be permitted to use products inappropriate for their abilities. Persons with heart conditions, head, back or neck ailments (or prior surgeries to these areas of the body), or pregnant women, should be cautioned not to operate such products.

DO NOT EXCEED THE WEIGHT LIMIT OF 143 LB (65 KG). Rider weight does not necessarily mean a person's size is appropriate to fit or maintain control of the Power A.

#### CHECK AND MAINTAIN PRODUCT CONDITIONS

Before use, check to confirm that covers and guards are in place and in serviceable condition. Check that the wheels are free of flat spots from wear. The product should be maintained and repaired in accordance with the manufacturer's specifications, using only the manufacturer's authorized replacement parts, and should not be modified from the manufacturer's original design and configuration.

# **ACCEPTABLE RIDING PRACTICES AND CONDITIONS** Always check and obey any local laws or regulations which may

affect the locations where the Power A may be used. Keep safely away from cars and motor vehicle traffic at all times. Only use where allowed and with caution.

Do not activate the throttle unless you are on the Power A and in a safe, outdoor environment suitable for riding. The electric scooter must be moving at least 3 mph (5 km/h) before the motor will engage.

The normal powered top speed of this product will be approximately 9 mph (15 km/h), which can be affected by conditions, such as rider weight, inclines and battery charge level. Avoid excessive speeds that can be associated with downhill rides.

Maintain a hold on the handlebars at all times. Do not touch the brake or motor on your scooter when in use or immediately after riding, as these parts can become very hot.

Ride defensively. Watch out for potential obstacles that could catch your wheel or force you to swerve suddenly or lose control. Be careful to avoid pedestrians, skaters, skateboards, scooters, bikes, children or animals who may enter your path, and respect the rights and property of others.

The Power A is intended for use on flat, dry surfaces, such as pavement or level ground, without loose debris, such as sand, leaves, rocks or gravel. Wet, slick, bumpy, uneven or rough surfaces may impair traction and contribute to possible accidents. Do not ride your product in mud, ice, puddles or water. Watch out for potential obstacles that could catch your wheel or force you to swerve suddenly or lose control. Avoid sharp bumps, drainage grates, and sudden surface changes.

Do not attempt or do stunts or tricks. The Power A is not made to withstand abuse from misuse, such as jumping, curb grinding or any other type of stunts. Racing, stunt riding, or other maneuvers also enhance risk of loss of control, or may cause uncontrolled rider actions or reactions.

Never allow more than one person at a time to ride the product.

Do not ride at night or when visibility is limited.

Never use near steps or swimming pools.

Do not allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts or wheels while the motor is engaged.

Do not touch electric motor when in use or immediately after riding.

Never use headphones or a cell phone to talk or text when riding.

Never hitch a ride with a vehicle.

# **SAFETY WARNINGS**

Do not ride your product in wet or icy weather and never immerse in water, as the electrical and drive components could be damaged by water or create other possibly unsafe conditions. Never risk damaging surfaces, such as carpet or flooring, by use of an electric scooter indoors.

#### **PROPER RIDING ATTIRE**

Always wear proper protective equipment, such as an approved safety helmet (with chin strap securely buckled), elbow pads, and kneepads. A helmet may be legally required by local law or regulation in your area. A long-sleeved shirt, and long pants are recommended. Always wear shoes and keep shoelaces tied and out of the way of the wheels and motor. Never ride barefooted or in sandals.

#### **USING THE CHARGER**

The charger supplied with the product should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage, the product must not be charged until the charger has been repaired or replaced.

Use only with the recommended charger.

Use caution when charging.

The charger is not a toy. Charger should be operated by an adult.

Do not operate charger near flammable materials.

Unplug charger and disconnect from product when not in use.

Always disconnect from the charger prior to wiping down and cleaning your product with damp cloth.

FAILURE TO USE COMMON SENSE AND HEED THE ABOVE WARNINGS FURTHER INCREASES RISK OF SERIOUS INJURY. USE AT YOUR OWN RISK AND WITH APPROPRIATE AND SERIOUS ATTENTION TO SAFE OPERATION. USE CAUTION.

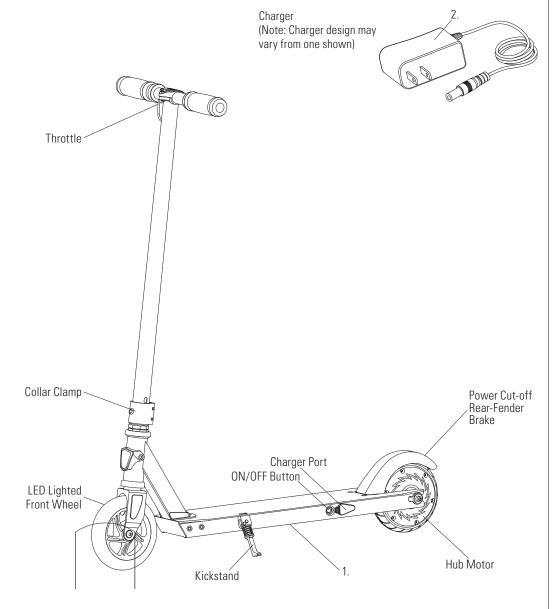
# **BEFORE YOU BEGIN**

Remove contents from box. Remove the separators that protect the components from damage during shipping. Inspect the contents of the box for scratches in the paint, dents that may have occurred during shipping. Because your scooter was assembled and packed at the factory, there should not be any problems, even if the box has a few scars or dents.

MAKE SURE POWER SWITCH IS TURNED "OFF" BEFORE CONDUCTING ANY ASSEMBLY OR MAINTENANCE PROCEDURES.

## ☐ Estimated Assembly and Set-Up Time

Allow up to 5 minutes for assembly, not including initial charge time. Allow up to 5 hours for charge (see page 5 for charging information).



# **A WARNING:** DO NOT USE NON-RAZOR PRODUCTS WITH YOUR SCOOTER.

Razor scooters have been built to certain Razor design specifications. The original equipment supplied at the time of sale was selected on the basis of its compatibility with the frame, fork and all other parts. Certain aftermarket products may not be compatible and will void the warranty.

Note: Electric scooter must be moving at least 3 mph (5 km/h) while applying throttle to engage motor.

#### **Product ID Locations:**

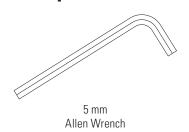
(See locations to the left)

- 1. Underneath Product
- 2. Charger
- 3. UPC Side of Box (Not Shown)

#### **Box Contents:**

- Power A
- Charger
- Owner's Manual
- Allen Wrench

## ☐ Required Tool



**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

# **ASSEMBLY AND SET-UP**

## □ Attaching the Handlebars

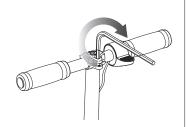
Required Tool: 5 mm Allen Wrench (included)



**1** Using the 5 mm Allen wrench loosen the handlebar clamp.



**2** Insert the handlebar with the thumb throttle facing the rider.



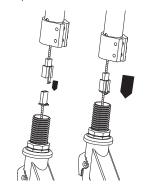
**3** Using the 5 mm Allen wrench tighten the handlebar clamp.

# ☐ Attaching the T-bar

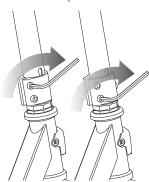
Required Tool: 5 mm Allen Wrench (included)



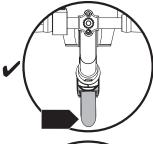
**1** Before inserting the T-bar onto the fork, pull the connector through and remove the rubber protector. Discard rubber protector.

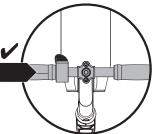


**2** Connect the connector on the T-bar to the connection on the down tube and insert the T-bar onto the fork.



**3** With the front wheel pointed straight ahead and the handlebars square to the front wheel and the Razor logo facing the front, tighten the clamp as shown. Tighten securely.





warning: Failure to properly tighten the collar clamp may allow the handlebars to dislodge while riding and may cause you to lose control and fall. When correctly tightened, the handlebars will not rotate out of alignment with the front wheel under normal circumstances.

**A WARNING:** Do not attempt to thread the handlebar into the front fork thread. Tighten clamp securely.

**Note:** The cable and wire assembly must be tucked inside the fork before inserting the T-bar. Sharp bends or twisting of the cables can cause malfunction.

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# **CHARGING THE BATTERY**

Your Power A may not have a fully charged battery; therefore you must charge the battery prior to use. Be sure to charge the battery in a clean, dry location away from direct sunlight, flames or sparks.

- Initial charge time: 5 hours.
- Recharge time: up to 5 hours, even if the light turns green. Recommended maximum charging time is 24
- · Always charge the battery immediately after riding.
- Fully charge battery before storing for extended periods of time.
- Unplug charger from the wall outlet when not in use.
- Failure to recharge battery periodically may result in a battery that will not accept a charge.
- Make sure the power button is turned **OFF** when product is not in use. If the power button is left on for an extended period of time, the battery may reach a stage at which it will no longer hold a charge.
- Run time: Up to 40 minutes of continuous ride time. Run time may vary depending on riding conditions, rider weight, climate, and/or proper maintenance.
- · Constant starting and stopping may shorten ride time.
- · Battery life can vary depending on proper maintenance and usage of the product.
- Do not charge at or below 32°F (0°C).



damaged, do not ride. Reference "Safety Warnings" on

pages 1 and 2 of this manual.

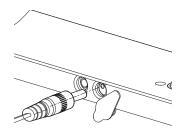
Charger

(Note: Charger design may vary from one shown)



outlet. The light on the charger should be green.

Note: If green light (LED) does not turn on, try a different outlet.



**2 Note:** Make sure power button is in the **OFF** position. Plug the charger into the charger port. The light on the charger should turn red during charging. The light will turn green again when charging is complete.

**A WARNING:** Use ONLY with the recommended charger. Batteries are only to be charged under adult supervision. The charger is not a toy. Always disconnect the charger before wiping down and/or cleaning the Power A with a damp cloth.

The charger supplied with the Power A should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage, the Power A must not be charged until it has been repaired or replaced.

Chargers have built-in overcharge protection to prevent battery from being overcharged.

Wall outlet - Green (stand by)

Wall outlet and product -Red (charging)

Wall outlet and product -Green (charged)

Note: Continue charging product even if light turns green prior to 5 hours.

**A WARNING:** Battery charge can deplete over time. Periodically recharge battery when not in use.

Model	<b>Voltage</b>	<b>Capacity</b>	Charge	Operating
	(Nominal) Vdc	(Nominal) Ah	Temperature Range	Temperature Range
Power A	21.6	2.4	-10° to 40°C 14° to 104°F	-10° to 65°C 14° to 149°F

#### PRE-RIDE CHECKLIST **Safety Gear Brake** Always wear proper protective equipment, such as an approved Check the brake for proper function. When you step on the rear-fender brake, the brake should provide positive braking safety helmet (with chin strap securely buckled), elbow pads, and kneepads. A helmet may be legally required by local law action. When you apply the brake with the throttle on/ engaged, the brake cut-off switch should cut power to or regulation in your area. A long-sleeved shirt and long pants the motor. are recommended. Always wear shoes and keep shoelaces tied and out of the way of the wheels and motor. NEVER RIDE Wheels BAREFOOTED OR IN SANDALS. Periodically inspect the wheels for excessive wear. Laws and Regulations Always check and obey any local laws or regulations. Frame, Fork and Handlebars Check for cracks or broken connections. Although broken frames are rare, it is possible for an aggressive rider to run into Insurance a curb or object and wreck, bend or break a frame. Get in the Do not assume that your existing insurance policies necessarily habit of inspecting your scooter on a regular basis. provide coverage for product use. Check with your insurance company for information regarding insurance. **Hardware/Loose Parts** Before every ride, check all parts, such as nuts, bolts, Storage fasteners, etc., to ensure they are secure and assembled Prolonged exposure to UV rays, rain and the elements may correctly. There should not be any unusual rattles or sounds damage the enclosed materials, store indoors when not in use. from loose parts or broken components. If the product is

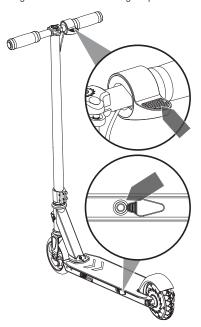
# USAGE

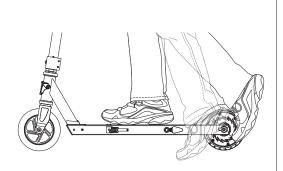
### ☐ How to Ride

Turn power switch "ON"; put kickstand up and place both hands on the handlebars.

Place one foot on the deck plate and with the other foot, push (kick to start) scooter **while** pressing down on the thumb throttle. Place other foot on deck plate once motor has engaged.

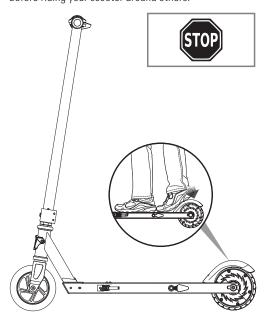
Note: Lighted front wheel will light up when wheel is in motion.





## ☐ How to Stop

For controlled stops, release the throttle and apply the brake by putting pressure on the rear-fender brake. Razor recommends that you practice applying the brake at various speeds and in an open area free from obstructions before riding your scooter around others.



Note: Electric scooter must be moving at least 3 mph (5 km/h) while down on the throttle to engage motor.

**Note:** As an additional safety feature, the scooter is designed to cut power to the motor when brake is applied.

Note: Motor will re-engage, (without having to kick to start), if brake is released and throttle is applied **before** scooter has slowed down to **under** 3 mph (5 km/h).

**Note:** Practice riding only in wide open areas clear from curbs, parking blocks and other obstacles. Impacting the wheels against any hard surface can damage the wheels. Wheels are not covered under the limited warranty.

**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed at the back of this manual.

# REPAIR AND MAINTENANCE

## ☐ Cleaning Your Scooter

Wipe with a damp cloth to remove dirt and dust. Do not use industrial cleaners or solvents as they may damage the surfaces. Do not use alcohol, alcohol-based or ammonia-based cleaners as they may damage or dissolve the plastic components or soften the decals or decal adhesive.

**A WARNING:** Risk of fire—no user serviceable parts.

## ■ Battery Care and Disposal

- Do not store in freezing or below freezing temperatures. To properly maintain your battery and ensure maximum battery life, carefully read the "Charging the Battery" section on page 5 of this owner's manual.
- Battery pack should not be disassembled, crushed, punctured, opened or otherwise mutilated.



**Disposal:** Your Power A uses a lithium-ion battery pack which must be recycled or disposed of in an environmentally safe manner. Do not dispose of a battery pack in a fire. The battery pack may explode.

Do not dispose of a battery pack in your regular household trash. The incineration, land filling or mixing of batteries with household trash is prohibited by law in most areas. Return exhausted batteries to a federal or state approved lithium-ion battery recycler.

## □ Charger

The charger supplied with the Power A should be regularly examined for damage to the cord, plug, enclosure and other parts and in the event of such damage, the product must not be charged until it has been repaired or replaced.

Use ONLY with the recommended charger.

## ■ Wheels and Bearings

Under normal circumstances and conditions, Razor wheels and wheel bearings are maintenance free. Nonetheless, it is the responsibility of the owner or guardian to periodically inspect the wheels for wear and tear, the axle for proper tightness, and bearings for side-to-side play, and loose parts. When a wheel or wheel bearing develops play, this is an indication of excess wear and replacement is necessary. Replace immediately with only genuine Razor wheels. Worn wheels/bearings are considered normal wear-and-tear and are not covered by the Razor Warranty. Wheels other than genuine Razor wheels may not be compatible with your Razor scooter. The use of anything other than genuine Razor replacement parts may affect your safety and will void your warranty.

#### □ Replacement Parts

The most frequently requested replacement parts are available for purchase at some Razor retail partners. For the complete selection of replacement parts visit www.razor.com.

### □ Repair Centers

For a list of authorized Razor repair centers:

- Check online at www.razor.com.
- Additional Customer Service contact information is listed on the back of this manual.

Recycling Lithium-ion
Batteries: Lithium-ion batteries
are recyclable. You can help
preserve our environment by
returning your used rechargeable
batteries to the collection and
recycling location nearest you.



#### In the US and Canada only:

For more information regarding recycling of rechargeable batteries, call toll free 1-800-822-8837, or visit http://www.call2recycle.org

**Caution:** Do not handle damaged lithium-ion batteries.

# TROUBLESHOOTING GUIDE

\*Product(s) should be turned **OFF** and fully charged prior to doing any Troubleshooting. **NOTE:** All troubleshooting steps should be performed by an adult only.

Problem	Possible Cause	Solution
Does not work out of the box	Unit must be traveling at least 3 mph (5 km/h) before motor will engage	Kick to start to at least 3 mph (5 km/h) while pressing down on the thumb throttle to engage motor.
	Undercharged battery	Check lights on charger: Plugged into wall - Green Plugged into wall & unit - Red (charging) Plugged into wall & unit - Green (charging complete) No lights/Blinking lights - Replace Charger
No longer works	No lights on charger	Check power to wall outlet and/or try a different outlet.
	Undercharged battery	Check lights on charger: Plugged into wall - Green Plugged into wall & unit - Red (charging) Plugged into wall & unit - Green (charging complete) No lights/Blinking lights - Replace Charger
	Battery will not hold a charge	Replace battery.
Short run time/runs slow	Rider's weight	Do not exceed 143 lb (65 kg) maximum weight limit.
	Riding conditions	Use only on flat, dry surfaces. Avoid inclines and areas with heavy debris.
	Battery not fully charged	Charge product - refer to page 5 for charging information.
	Old/damaged battery	Replace battery.
		Charge battery at least once a month when not in use.

For more troubleshooting tips, a list of available replacement parts or to locate an authorized Service Center in your area, visit our website at www.razor.com or call toll free +1 866-467-2967 to speak to a live Customer Service Representative.

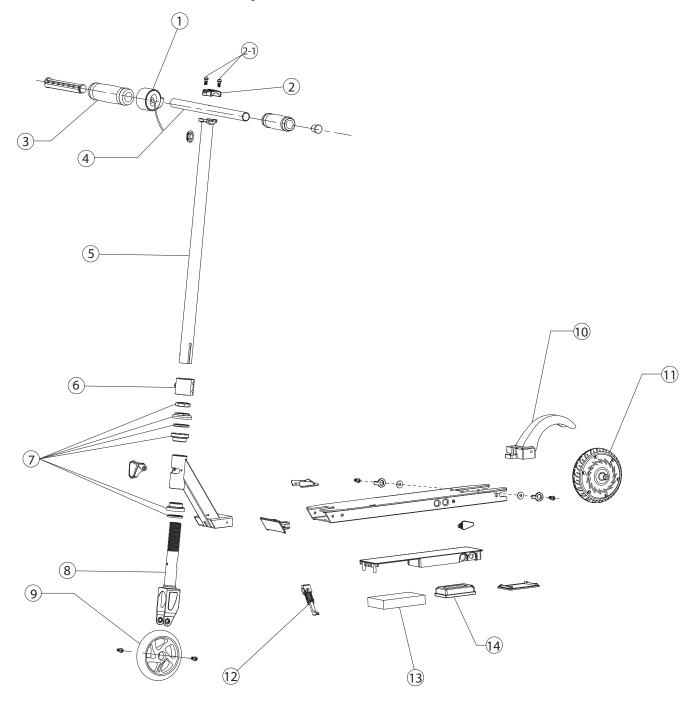
# **RAZOR POWER A PARTS**

Keep your Power A running for years with genuine Razor parts. Visit our website or e-mail us for more information on spare part availability. (Specifications subject to change without notice.)

- 1. Thumb Throttle
- 2. Handlebar Clamp 2-1. Clamp Bolts
- 3. Handlebar Grips
- 4. Handlebar

- 5. Steering Tube
- 6. Collar Clamp
- 7. Headset (Upper/Lower)
- 8. Front Fork
- 9. Lighted Front Wheel

- 10. Rear-Fender Brake
- 11. Rear Wheel w/Hub Motor
- 12. Kickstand
- 13. Lithium-ion Battery Pack
- 14. Control Module



NOTICE: INSURANCE
YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR
ACCIDENTS INVOLVING THE USE OF THIS SCOOTER/ELECTRIC
RIDE-ON PRODUCT. TO DETERMINE IF COVERAGE IS PROVIDED,
YOU SHOULD CONTACT YOUR INSURANCE COMPANY OR AGENT.

# FCC COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**A WARNING**: Changes or modifications to this product not expressly approved by Razor USA LLC, could void the user's authority to operate the equipment.

## WARRANTY

## **Razor Limited Warranty**

The manufacturer warranties this product to be free of manufacturing defects for a period of 90 days from date of purchase. This Limited Warranty does not cover normal wear and tear, wheel, or any damage, failure or loss caused by improper assembly, maintenance, storage or use of the Power A.

This Limited Warranty will be void if the product is ever:

- used in a manner other than for recreation or transportation;
- · modified in any way;
- rented.
- The manufacturer is not liable for incidental or consequential loss or damage due directly or indirectly to the use of this product.

Razor does not offer an extended warranty. If you have purchased an extended warranty, it must be honored by the store at which it was purchased.

For your records, save your original sales receipt with this manual and write the serial number below.

# CUSTOMER SERVICE CONTACT INFORMATION

**Need Help?** Visit our website for replacement parts, product support, a list of authorized service centers in the US and customer service contact information at **www.razor.com**. Please have the product I.D. code (located on the white label of your product) available for better assistance. Additional Customer Service contact information is listed below:

### **AMERICAS**

Razor USA LLC P.O. Box 3610 Cerritos, CA 90703 USA

+1 866 467 2967 Monday - Friday 8:00 AM - 5:00 PM Pacific Time customersupport@razorusa.com

## **EUROPE, MIDDLE EAST, AFRICA**

Razor USA LLC (Europe) Handelsweg 2 2742 RD Waddinxveen Netherlands

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